

## Breezer Bikes Warranty Policy – Europe

PGW LTD., and its distributors, provides the original retail purchaser of each new Breezer bicycle the following warranty against defects in materials and workmanship:

|  |                         |
|--|-------------------------|
| Rigid Frames                           | 5 Years                 |
| Rigid Frames with Front Suspension     | 5 Years                 |
| Rigid forks                            | 5 Years                 |
| Full-Suspension Frames                 | 5 Years                 |
| Suspension Parts (Fork/Shock/Pivots)   | Manufacturer's Warranty |
| E-Bike Electrical Components and Motor | Manufacturer's Warranty |
| All Other Components                   | Manufacturer's Warranty |

This warranty is expressly limited to the repair or replacements of a defective frame, fork, or part and is the sole remedy of the warranty. This warranty applies only to the original owner and is not transferrable. Claims under this warranty must be made through an authorized Breezer dealer. Proof of purchase is required and warranty registration must be completed at <http://www.pgwbike.com>, before a claim can be processed. Warranty remedies are subject to depreciation based on age and use of the bicycle

### **Voids and Exclusions**

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|---|--|
| Wear and tear items                             | Paint, decals, tires, tubes, chains etc.   |
| Paint, decals, tires, tubes, chains etc.        | Paint, decals, tires, tubes, chains etc. Damage due to climatic conditions such as but not limited to rain, sun, excessive heat, and exposure to salt air are not covered under the warranty policy  |
| Improper assembly or follow-up maintenance      | Failure to properly assemble, failure to perform regular maintenance, and the installation of parts or accessories not originally intended or compatible with the bicycle as sold voids the warranty |
| Accident and neglect                            | Damage or failure due to accident, misuse, or neglect and modification of the frame, fork, or components voids the warranty  |
| Racing and competition                          | Damage associated with racing or competition voids the warranty  |
| Abuse   | Use for stunts or lack of the technical skill of the user voids the warranty   |
| Labor charges                                   | Labor charges for the replacement or changeover of parts are the responsibility of the consumer  |
| Commercial use (rentals, fleet, security, etc.) | 2-year limited frame, 6 months components  |
| Government use (police, military, etc.)         | 5-year limited frame, 6 months components  |

### Liability Limitation

Breezer Bikes/PGW LTD. shall not be responsible for incidental or consequential damages, including damages for personal injury, property damage, or economic loss. Some states and countries do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply. Warranty duration and detail may differ by frame type and/or by country. This warranty gives the consumer specific legal rights, and those rights may vary from place to place. This warranty does not affect the statutory rights of the consumer.